inData TrialDirector®

MAINTENANCE

Software maintenance for TrialDirector software includes the following:

Technical Support

Unlimited access to inData's technical support via phone (866.419.4298) or e-mail (support@indatacorp.com). inData's Technical Support department is available Monday through Friday, 9:00am - 8:00pm Eastern Time, excluding holidays.

Software Updates

inData regularly releases software updates within version numbers (e.g. Version 6.1, 6.2, 6.3, etc.).

1. Go to your computer's **Start Menu > All Programs > TrialDirector > Check For Updates**
2. Starting in TrialDirector Version 5.1, the program will periodically notify you when a new update is available (for single user licenses only). You may choose to install the update directly from the notification dialog.

Annual maintenance is provided for a fee, in addition to the cost of each license. The initial year of maintenance must be paid at the time of each new license purchase. Renewal of annual maintenance is optional.

The annual maintenance period begins from the date of software purchase and runs for the following twelve (12) consecutive months. Clients will receive a renewal notice for maintenance in the mail a couple of months before the maintenance period expires.

For more information, contact an inData Account Representative at 800-828-8292.

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